Disable popup blockers to allow the training courses to open successfully

Click on any of the following to learn how to disable specific popup blockers

<table>
<thead>
<tr>
<th>Internet Browsers</th>
<th>Toolbars</th>
</tr>
</thead>
<tbody>
<tr>
<td>Internet Explorer</td>
<td>Google</td>
</tr>
<tr>
<td>Google Chrome</td>
<td>Yahoo!</td>
</tr>
<tr>
<td>Mozilla Firefox (Mac OSX)</td>
<td>AOL</td>
</tr>
<tr>
<td>Mozilla Firefox (Windows PC)</td>
<td>msn</td>
</tr>
<tr>
<td>Safari</td>
<td>Norton Internet Security/Personal Firewall</td>
</tr>
</tbody>
</table>

HAVE QUESTIONS OR NEED HELP?
Contact Vivid Customer Service at
(800) 956-0333 or customerservice@learnatvivid.com
1. Click on **Tools** in the menu bar.
   If you do not see the menu bar, press the “Alt” key.

1. Select **Pop-up Blocker** from the drop-down menu.

2. Select **Turn Off Pop-up Blocker** from the submenu that appears.
1. Click the Chrome menu on the browser toolbar.

2. Select **Settings** from the drop-down menu.

3. In the window that appears, click on **Show advanced settings** at the bottom.

4. Click the **Content Settings** button, found under **Privacy**.

5. In the popup window that appears, scroll about halfway down to get to the **Pop-ups** section. Click the **Manage exceptions** button.

6. In the popup window that appears, enter the URL address for your training site into the field at the bottom, then click **Done**, then **Done** again.
1. Click on **Firefox** in the menu bar.

2. Select **Preferences** from the drop-down menu.

3. In the window that appears, select **Content** in the navigation section across the top.

4. Uncheck the box next to **Block pop-up windows**, and click the **OK** button.
1. Click on **Tools** in the menu bar.

2. Select **Options** from the drop-down menu.

3. In the window that appears, select **Content** in the navigation section across the top.

4. Uncheck the box next to **Block pop-up windows**, and click the **OK** button.
1. Click on **Safari** in the menu bar.

2. Select **Block Pop-Up Windows** from the drop-down menu.

![Safari menu with Block Pop-Up Windows highlighted](image)
1. Click on the **More>>** option in the Google toolbar.

2. Choose **Pop-up blocker** and then **Always allow pop-ups from (the website you are on)**.
1. Locate the Popup blocker icon and click the down arrow.

2. Uncheck **Enable Pop-Up Blocker**.
1. Locate the Popup blocker icon.

2. Click on it until it says **Allowed**.
1. Locate the Popup blocker icon and click the down arrow.

![MSN Toolbar](image)

2. Check **Allow Pop-ups**.

![MSN Toolbar](image)
1. Open Norton Internet Security’s/Firewall’s main window.

2. Click the **Ad Blocking** line.

3. Click the **Turn Off** button.