



UMass Boston LMS Team (01/2008)

Blackboard Learning System, Vista Quick Fact Sheet

Blackboard Learning System, Vista is a web-based course management system used throughout all UMass campuses. It allows instructors to enhance your learning experience by offering such features as online discussions, multimedia materials, course information, assignments, and tests.

View an Introductory Tutorial

<http://media.umb.edu/p88597812/>

To access Blackboard Learning System-Vista, point your browser to the following URL:

<http://boston.umassonline.net>

Browser Settings

Please review the **browser settings** by downloading the following document:

http://www.umb.edu/it/tech/lms/pdfs/browser_settings.pdf

Perform a **browser check** from the main page before logging in to ensure your computer is properly configured to use Vista.

<http://boston.umassonline.net>

Your browser is valid if:

- Cookies are enabled;
- JavaScript is enabled;
- Popup windows are enabled; and
- The correct version of Java is installed.

► Log-in

Once your browser has been properly configured, please log in by entering your username and password.

Enter Username: *UMS12345678*

This is the same as your Wisser Student ID. Further Information is available at www.umb.edu/students.

If you have not been issued a UMS number, please contact the [Registrar's Office](#).

Enter Password: The default password is **boston** (all lower case).

The first time you login, you will be prompted to change your password and create a security question and answer. (**Tip:** Choose a question and answer which are clear to you, but not easily guessed by others. It is essential to create these should you ever need assistance logging into your courses due to a forgotten password.)

Example:

Username: *UMS12345678*

Password: *boston*

Tips for creating good passwords:

- Use eight characters or longer.
- Include a combination of uppercase and lowercase letters.
- Use numbers, and symbols.
- Use words that are easy for you to remember

► Technical Support**24/7 Technical Support**

If you need technical assistance (including password help) you can:

- Send an email to bostonsupport@umassonline.net
- Call 1-800-569-6505; or
- Contact support via *live text chat*

<http://server.iad.liveperson.net/hc/46557313/?cmd=file&file=visitorWantsToChat&site=46557313&byhref=1>

Technical Requirements and Known Issues

<http://www.umb.edu/it/tech/lms/facultytechissues.html>

NEW for the Spring 2008!**Drop-in Technical Support for Students**

This will be available during the first 2 weeks of the semester.

Location: Healey Library, Lower Level, Presentation Room 1

Dates and Times:

January 28, 2:30 to 4:30 pm

January 30, 3:00 to 5:00 pm

February 1, 9:00 to 11:00 am

February 1, 1:00 to 3:00 pm

February 4, 2:30 to 4:30 pm

February 6, 3:00 to 5:00 pm

February 8, 9:00 to 11:00 am

February 8, 1:00 to 3:00 pm

Student Resources

<http://www.umb.edu/it/tech/lms/student.html>

Faculty Consulting Services

Please contact the LMS Team via email [umb.lms@umb.edu] or phone [617.287.3074] if you are interested in availing of our Instructional Design services.