POPUP BLOCKERS

Are the links not working properly? Try zooming out into "Full Page View"

Disable popup blockers to allow the training courses to open successfully

Click on any of the following to learn how to disable specific popup blockers

Internet Browsers



Internet Explorer



Google Chrome



Mozilla Firefox (Mac OSX)



Mozilla Firefox (Windows PC)



Safari



Norton Internet Security/ Personal Firewall

HAVE QUESTIONS OR NEED HELP?

Contact Vivid Customer Service at (800) 956-0333 or <u>customerservice@learnatvivid.com</u>

Toolbars





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Internet Explorer

1. Click on **Tools** in the menu bar.

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If you do not see the menu bar, press the "Alt" key.

- 1. Select **Pop-up Blocker** from the drop-down menu.
- 2. Select Turn Off Pop-up Blocker from the submenu that appears.

File Edit View Favorites	Tools Help	
🚖 🔁 Suggested Sites 👻 餐	Delete browsing historyCtrl+Shift+DelInPrivate BrowsingCtrl+Shift+PTracking ProtectionActiveX FilteringFix connection problemsReopen last browsing sessionAdd site to Start menu	ery 🔻
	View downloads Ctrl+J	
and the second second	Pop-up Blocker	Turn off Pop-up Blocker
	SmartScreen Filter Manage add-ons	Pop-up Blocker settings 📈
	Compatibility View Compatibility View settings	
	Subscribe to this feed Feed discovery ▶ Windows Update	
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	OneNote Linked Notes Send to OneNote	
	Internet options	

POPUP BLOCKERS

Users

Default browser

Show advanced sett

Are the links not working properly? Try zooming out into "Full Page View"

1. Click the Chrome menu on the browser toolbar.

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Enable Instant for faster searching (omnibox input may be logged)

Add new user... Delete this user Import bookmarks and settings...

You are currently the only Google Chrome user.

The default browser is currently Google Chrome

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2. Select Settings from the drop-down menu.



- In the window that appears, click on Show advanced settings at the bottom.
- Click the Content Settings button, found under Privacy.

Default browser	
The default browser is o	currently Google Chrome.
Privacy	
Content settings	Clear browsing data
Google Chrom may us	se web services to improve your br

 In the popup window that appears, scroll about halfway down to get to the Pop-ups section. Click the Manage exceptions button.

Pop-ups
Allow all sites to show pop-ups
 Do not allow any site to show pop-ups (recommended)
Manage exceptions

 In the popup window that appears, enter the URL address for your training site into the field at the bottom, then click **Done**, then **Done** again.

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POPUP BLOCKERS

Are the links not working properly? Try zooming out into "Full Page View"

1. Click on **Firefox** in the menu bar.

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2. Select **Preferences** from the drop-down menu.





- In the window that appears, select
 Content in the navigation section across the top.
- 4. Uncheck the box next to **Block pop-up windows**, and click the **OK** button.



POPUP BLOCKERS

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1. Click on **Tools** in the menu bar.

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2. Select **Options** from the drop-down menu.



In the window that appears, select
 Content in the navigation section across the top.

Mozilla Firefox (Windows PC)

4. Uncheck the box next to **Block pop-up** windows, and click the **OK** button.

Options							×
General	Tabs	页 Content	Applications	Privacy	Security	CO Sync	Advanced
□ Block pop-up windows Exceptions ☑ Load images automatically Exceptions ☑ Enable JavaScript Advanced Fonts & Colors Default font: Times New Roman ✓ Size: 16 ✓ Colors							
Languages Choose your preferred language for displaying pages Ch <u>o</u> ose OK Cancel <u>H</u> elp							

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1. Click on Safari in the menu bar.

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2. Select **Block Pop-Up Windows** from the drop-down menu.





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Are the links not working properly? Try zooming out into "Full Page View"

Google Toolbar



1. Click on the **More>>** option in the Google toolbar.

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Choose Pop-up blocker and then Always allow pop-ups from (the website you are on).

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File Edit View Favorites Tools Help		× Google	🕶 🚰 Search 🕶 🔽 💦 Sign In 🔌
+You Search Images Maps Play YouTube News Gmail Driv	e Calendar More -	Pop-up blocker Always allow pop-ups from www.google.com Show blocked pop-ups Reset count (5 pop-ups blocked)	 Google News Button Gallery N IN Google+ Share Pop-up blocker Check Translate AutoFill Highlight all Pin all buttons
Google Toolbar: Always show pop-ups when visiting www.google.com			€ 100% -
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POPUP BLOCKERS

Are the links not working properly? Try zooming out into "Full Page View"



1. Locate the Popup blocker icon and click the down arrow.



2. Uncheck Enable Pop-Up Blocker.

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POPUP BLOCKERS

Are the links not working properly? Try zooming out into "Full Page View"



1. Locate the Popup blocker icon.

<mark>∕.</mark>	🖌 Search 🔹 🖨	🚡 Mail 🛛 🔏 IM	🖪 Blocked: 0

2. Click on it until it says Allowed.

🔊 -	Search -	🤹 Mail	M, &	📳 Allowed
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POPUP BLOCKERS

Are the links not working properly? Try zooming out into "Full Page View"

MSN Toolbar



1. Locate the Popup blocker icon and click the down arrow.



2. Check Allow Pop-ups.

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POPUP BLOCKERS

Are the links not working properly? Try zooming out into "Full Page View"

Norton Internet Security/ Personal Firewall



2. Click the Ad Blocking line.

3. Click the **Turn Off** button.

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🥃 Security Monitor 🤤 BI	ock Tr <u>a</u> ffic <u>WL</u> iveUpdate	Options -	② Help & Support
Norton Personal Firewall	System Status:		
<u>S</u> tatus & Settings ┥	Security	On	Ad Blocking
Alerting Le <u>v</u> el	Personal Firewall	On	Ad Blocking helps eliminate unwanted
S <u>t</u> atistics	Intrusion Detection	On	ad banners and pop- up ads on Web
Su <u>b</u> scription Services	🖉 Norton AntiVirus	On	pages.
	🧭 Privacy Control	On	H H
	🧭 Ad Blocking	On	
			Turn Off Configure
Symantec.	Norto	ⁿ ™Persor	nal Firewall ²⁰⁰