UMass Boston
Campus Resource Guide

ACADEMIC SUPPORT PROGRAMS

Subject Tutoring:
Tutoring for many CLA and CSM 100- and 200-level courses.
tutoringprogram@umb.edu Healey Library, 8th Floor

Math Resource Center:
Tutoring and workshops for math and computer science up through Calculus II.
math@umb.edu
https://www.umb.edu/academics/csm/mathematics/beyond_the_classroom/resources

Reading, Writing, and Study Strategies Center:
One-to-one critical reading, writing, and study strategies.
RWSSC@umb.edu Campus Center, 1st floor, Room 1300

Academic Support Weekly Drop-In Workshops:
Workshop topics include: Learning Remotely, Time Management, Exam Preparation, and others.
617-287-6550
academic.support@umb.edu Campus Center, 1st floor, room 1300
www.umb.edu/academicsupport

LinkedIn Learning
Need help learning to use Excel? Or writing a properly cited research paper APA style? LinkedIn Learning can help with online tutorials for Microsoft Office, Blackboard Learn, APA & MLA Style, Effective Listening Skills, and more tech topics! This FREE resource will be coming online in September 2020; email elearning@umb.edu with questions!

BURSAR’S OFFICE
Have questions about billing, payment plans, or payment options here at UMass Boston? This is the place to go!
617-287-5350
bursar@umb.edu Campus Center, 4th Floor, Room 4300
www.umb.edu/bursar
OFFICE OF CAREER SERVICES AND INTERNSHIPS

The Career Specialists in this office want to help you rock your dreams. They can help you with resume building, mock interviews, finding internships and a whole lot more - they can get you connected!

617-287-5519
careers@umb.edu Campus Center, 1st Floor, Room 1300
https://www.umb.edu/academics/vpass/career_services

CONTINUING AND PROFESSIONAL STUDIES (CAPS)

Offering degrees, certificates, and professional development at a variety of times and in a variety of locations including online, CAPS offers summer programs, ESL programs, and Test Prep classes. CAPS programs facilitate career advancement and personal enrichment through traditional courses, study abroad programs, and other experiential learning opportunities which include several unique and interesting programs and courses. CAPS flexible course offerings allow you to enhance your school life balance with online learning models, and allow people to accelerate completing their degree by taking advantage of courses offered during summer and winter sessions!

617-287-7900
caps@umb.edu Wheatley Hall, 2nd Floor, Room 203
www.umb.edu/academics/caps

COLLEGE OF EDUCATION AND HUMAN DEVELOPMENT STUDENT SERVICES CENTER

Are you an EECIS major? Or do you want to be a teacher? Come over to the Student Services Center for advising and support!

617-287-7625
ehd@umb.edu Wheatley Hall, 1st Floor, Room 050/051
www.cehd.umb.edu

COLLEGE OF LIBERAL ARTS ADVISING

The College of Liberal Arts (CLA) Advising office provides professional advising services to declared Liberal Arts majors. We are available to all CLA declared students to support and assist in degree and education planning. We encourage students to meet with their faculty advisors as well, for advice on major coursework and to benefit from mentoring in their specific fields.

www.umb.edu/academics/cla/claadvising
CLA FIRST! & PROGRAMS

CLA First! is an academic success program for first-year students in the College of Liberal Arts that offers access to advisors, peer mentors, and cohort classes that fulfill general education requirements. Students in the program connect with peers in the classroom and through co-curricular programming.

617-287-5721
clafirst@umb.edu  Wheatley Hall, 2nd floor, Room 04
www.umb.edu/academics/cla/

COLLEGE OF MANAGEMENT TUTORING CENTER

Any student in selected foundation management courses can seek tutoring through the CM Tutoring Center. Services are offered on a first-come, first-serve basis.

617-287-7760
upo@umb.edu  McCormack, 5th Floor, Room 240
www.blogs.umb.edu/upo/cm-staff-pages/cm-tutoring-center/

COLLEGE OF MANAGEMENT UNDERGRADUATE PROGRAM OFFICE

College of Management students with more than 60 credits have an assigned professional advisor to help navigate their degree requirements and stay on track for graduation. This office also coordinates the Management LEAD program, other learning communities, student clubs and leadership opportunities, and the Management Achievement Program (MAP), as well as many other services and programs for all CM students.

617-287-7760
upo@umb.edu  McCormack Hall, 5th Floor, room 610
www.umb.edu/academics/cm/ug_programs

COLLEGE OF NURSING AND HEALTH SCIENCES OFFICE OF SUCCESS, SUPPORT AND ENGAGEMENT

Student Services provides professional advisors ready to assist CNHS students with creating academic plans that keep them on track to graduate.

617-287-7500
cnhsstudentservices@umb.edu  Quinn Building 2nd Floor
www.umb.edu/academics/cnhs

COLLEGE OF SCIENCE AND MATHEMATICS STUDENT SUCCESS CENTER

This Center offers academic advising, and professional development opportunities. They have friendly advisors for students to meet with, who are there to answer students’ questions!

617-287-4846
studentsuccess@umb.edu  Wheatley Building, 4th Floor, Suite 151
DIVISION OF STUDENT AFFAIRS

Their motto is: engage, explore, and excel! These folks provide a variety of co-curricular programs and services to encourage and support student involvement and experiential learning outside the classroom. Check out what they have to offer!

617-287-5800
student.affairs@umb.edu  Campus Center, 4th Floor, Room 4100
www.umb.edu/life_on_campus/student_affairs

FINANCIAL AID OFFICE

Have questions about your eligibility for financial aid for your education here at UMass Boston? Talk to the Financial Aid staff - they'll help you out.

617-287-6300
finaid@umb.edu  Campus Center, 4th floor, Room 4400
www.umb.edu/admissions/financial_aid_scholarships

HONORS COLLEGE

Do you excel academically and thrive on being challenged intellectually? This might be an opportunity for you!

617-287-5520
honors@umb.edu  Wheatley Hall, 4th Floor, Room 147
www.umb.edu/honors

INSTRUCTIONAL TECHNOLOGY CENTER

Want to beef up your skills with Excel, Adobe Acrobat, SPSS or some other computer program? This center has free workshops for students. Go to: umb.edu/training to see the latest schedule of workshops.

617-287-3990
itc@umb.edu  Healey Library, Lower Level
www.umb.edu/training

LIBRARY REFERENCE SERVICES

Librarians help you find what you need! Have a research paper you have no clue how to research for? Have no idea about how to format your bibliography? There are trained librarians who can help you out!

617-287-5940
Library.Reference@umb.edu  Healey Library, 4th Floor
Or ask a librarian at: www.umb.libanswers.com
**OFFICE OF DIVERSITY AND INCLUSION**

UMass Boston is committed to supporting an inclusive environment. The University includes diversity and inclusion among its seven core values. If your experience at UMass does not reflect these values and you need support, please contact this office. You do not need to be filing a complaint to get support.

617-287-4827  
Quinn Administration, 3rd Floor  
www.umb.edu/odei

**OFFICE OF STUDENT ACTIVITIES**

There are so many groups and clubs you could join to be involved here on campus. This is the hub for a lot of them. Go swing by and check them out!

617-287-7950  
student.activities@umb.edu  
Campus Center, 3rd Floor, Room 3300  
https://www.umb.edu/life_on_campus/student_involvement/activities

**OFFICE OF HOUSING AND RESIDENCE LIFE**

On-Campus: Picture yourself at home in Boston’s seaside campus housing!

617-287-6011  
housing@umb.edu  
Residence Hall East, 1st floor  
Off-campus: Find a place to live that works well for you!

617-287-6373  
offcampus@umb.edu  
Campus Center, 3rd Floor, Room 3300

**OFFICE OF THE DEAN OF STUDENTS**

Want to know your rights and responsibilities as a student? Something distressing happening in your life that’s affecting your success as a student? Check in with these folks; they can help!

617-287-5899  
dean.students@umb.edu  
Campus Center, 4th Floor, Room 4100  
https://www.umb.edu/life_on_campus/dean_of_students/about

**OFFICE OF U-ACCESS**

If you are struggling with non-academic issues such as experiencing homelessness, domestic violence, being emancipated from foster care, or food insecurity, U-ACCESS is here to help. Program staff are available to offer students support, useful resources, and information.

617-287-3190  
u-access@umb.edu  
Campus Center, 2nd Floor, Room 2401  
www.umb.edu/life_on_campus/uaccess/
ONE STOP CENTER
The place to go for questions and issues regarding registration, financial aid, your bill, and things related to WISER access. This is your “One Stop” place to go!

theonestop@umb.edu  Campus Center, Upper Level, Room 120
https://www.umb.edu/onestop

REGISTRAR’S OFFICE
Are you applying for graduation? Do you need some transcripts? Then be sure to go online to the Registrar’s website or stop by the One Stop.

617-287-6200
registrar@umb.edu  Campus Center, 4th Floor, Room 4100
www.umb.edu/registrar

ROSS CENTER FOR DISABILITY SERVICES
The Ross Center serves as a resource for the UMASS Boston community to ensure academic access and inclusion for students with disabilities. They strive to create an inclusive academic environment by providing academic accommodations, resources, and training in assistive technology. They provide information to increase the understanding of disability throughout the university community.

617-287-7430
ross.center@umb.edu  Campus Center, Upper Level, Room 211
www.umb.edu/academics/vpass/disability

SUCCESS BOSTON INITIATIVE
Students from Boston High Schools, Chelsea High School, and Cambridge Rindge and Latin High School have extra support and guidance here at UMass Boston through this program.

617-287-6115
success.boston@umb.edu  Campus Center, 1st floor, Room 1315
https://www.umb.edu/academics/vpass/success_boston

STUDENT SUPPORT SERVICES (SSS)
This is a program which provides advising, counseling, and other educational support services to first-generation and low-income students, and students with disabilities. They help students plan and monitor their progress in setting and attaining their academic, professional, and personal goals.

617-287-5820
sss@umb.edu  Campus Center, 1st Floor, Room 1100
https://www.umb.edu/academics/vpass/student_support_services_program
**TESTING CENTER**

The Testing Center is there to help you understand how to access the UMass Boston online writing and math assessments, as well as measure Spanish course levels through a placement exam. They offer ongoing CLEP testing, advising about eligibility for course credit by exam, and a variety of testing services for the University Community and general public.

617-287-5522  
Uac.testing@umb.edu  
Campus Center, Upper Level, Room 130  
www.umb.edu/academics/vpass/uac/testing_services

**UNIVERSITY ADVISING CENTER**

The University Advising Center primarily works with students in the College of Management who have under 60 credits, with students in the other colleges who have not yet officially declared a major, and with current and prospective Non-Degree students. The UAC provides comprehensive academic advising and overall support to all students. You can even go study at another university for a semester through the National Student Exchange Program.

617-287-5500  
uac@umb.edu  
Campus Center, 1st floor, Room 1100  
www.umb.edu/uac

**UNIVERSITY HEALTH SERVICES: COUNSELING CENTER**

At times, students can experience difficulties and challenges in their lives. Students can seek help and support in dealing with and managing these difficult times and issues in their lives by getting help and support through our on-campus Counseling Center.

617-287-5690  
Quinn Administration Building, 2nd floor  
www.umb.edu/healthservices/counseling_center

**UNIVERSITY HEALTH SERVICES: GENERAL MEDICINE**

A healthy body is a happy body! You can take care of your medical needs right here on campus. The University Health Services Office provides medical services to students.

617-287-5660  
 uhs@umb.edu  
Quinn Administration Building, 2nd floor  
https://www.umb.edu/healthservices

**UNIVERSITY HEALTH SERVICES: HEALTH & WELLNESS PROGRAMS**

https://www.umb.edu/healthservices/hew