1. On Track: Mission, Vision and Values

In 2016, the Office Of Emergency Management and Business Continuity moved forward in line with the mission and vision of UMass Boston’s Emergency Management Program.

**Mission**

The mission of the Emergency Management and Business Continuity Program at the University of Massachusetts Boston is to prepare the campus through use of enterprise risk management and emergency planning efforts to ensure that risks and hazards are mitigated, preparedness efforts undertaken, and plans are in place such that emergencies are responded to effectively, minimizing the loss of life and property damage; and to ensure that business continuity and system recovery plans are in place, ensuring return of systems and business activities following a disruption. The Office of Emergency Management and Business Continuity provides oversight, coordination and leadership for the promotion of Emergency Management, Business Continuity activities that reduce or eliminate risk to people, property, the environment, and university reputation from incidents or events and their effects.

**Vision**

The University of Massachusetts Boston Emergency Management Program engages in ongoing, collaborative, and inclusive planning to be a resilient, prepared, and capable university that is equipped with plans and procedures that are tested and practiced. Additionally, the university provides ongoing opportunities for community members to increase their own personal preparedness as they contribute to institutional preparedness.
Values

The Emergency Management and Business Continuity Program shares the values of the University and our 2016 highlights can be expressed in terms of the University’s values:

Inquiry, Creativity, and Discovery

- Working with faculty to explore research and practice opportunities in areas from sustainability to business continuity.
- 2016 Full Scale Exercise: Creative approach, moving beyond law enforcement objectives, involving students, faculty, and Access and Functional Needs (AFN).

Transformation

- As the university transforms lives, EMBC supports the transformation of the campus itself. Support for Master Planning and Substructure Efforts
- Emergency Management and Business Continuity Program in the process of transformation seeking EMAP accreditation as a long-term strategic goal.

Diversity and Inclusion

- Collaboration with ICI, Ross Center, and ODI.
- June, 2016 ICI Emergency Drill.
- Presented national webinar on Inclusive Planning.
- Member of International Association of Emergency Managers Access and Inclusion Caucus.

Engagement

- Developed and now maintain three critical practitioner and stakeholder meetings that meet regularly:
  - Emergency Management Leadership Group
  - Emergency Preparedness and University Risk Management Advisory Committee
  - Columbia Point Preparedness Group, in partnership with GRPA- Community Relations

@UMB_Safety on Twitter grew to 500 followers in just over a year. EMBC uses this account to spotlight its preparedness efforts and the work of departments across campus engaged in safety activities.
Represented on campus committees:
- Workplace Health and Safety
- International Travel Safety
- Residence Life Operations Committee
- SDQD Advisory Committee
- Commencement Planning

Student Engagement
- Minimum 3 tabling events per semester
- Each event draws average of 250-300
- Student Government Engagement

Faculty Engagement
- Presentations to Faculty and groups including CLA Department Heads
- Developed Faculty Preparedness Guide

Social Media: EMBC maintains @UMB_Safety spotlighting our own emergency preparedness efforts as well as safety, security, and preparedness activities of other campus departments.

Boston Engagement:
- Columbia Point Preparedness Group meets twice per semester with first responders and UMass Boston emergency response staff.
- Member of Boston Consortium for Higher Education Emergency Managers Group.
- Invited observer in Boston Police Emergency Exercises.

State Engagement:
- MEMA Emergency Managers
- Commonwealth Fusion Center Critical Infrastructure Group
National/International Engagement:
- International Association of Emergency Managers
  - Universities and Colleges Caucus
  - Access and Inclusion Caucus
- FBI Infragard
- September 2016 National Preparedness Month Campaign
- October 2016 Great Shakeout National Exercise

Environmental Stewardship and Sustainability
- Emergency Management Hazard Mitigation Plan cited by campus and local sustainability efforts for forward-looking sea-level rise recommendations for flood mitigation.
- Continued dialogue with campus sustainability and environmental protection experts, including faculty representation on Emergency Preparedness and University Risk Advisory Committee

Economic and Cultural Development
- 2016 Continuity Planning focused on the economic continuity of the university, aiming to address key functions without which the university cannot operate.
- Reinvigorated BCM/ITDR effort working in collaboration with Information Technology Services
- During 2016, EMBC worked with Healey Library representative on continuity planning for the cultural and academic resources of the Healey Library.

An Urban Commitment
- City of Boston and Columbia Point preparedness efforts.
- Connected to Boston Chief Resilience Officer and Boston Mayor’s Office of Emergency Management
- Working with Boston Fire and Boston Police
  - NGrid Emergency Planning Effort
  - Boston Police Fenway Park Emergency Exercise
- Participant in Community public safety events such as Louis D. Brown Mother’s Day Peace Walk
2. Planning, Training, Exercising, and External Events: 2016 Updates

Planning
- EOP and EOC Activation Plans
- Campus-Wide Evacuation Plan Updated and Revised
- Electronic Basecamp Archive of Plans, Policies and Procedures
- New 2017-2019 Strategic Plan
- New Multi-Year Training and Exercise Plan

Training
- Monthly Alert System and Department Preparedness Training Sessions Offered
- Special Staying Safe on Campus Trainings offered with Public Safety both as scheduled trainings and customized presentations for departments.
- Over 45 trainings of various types offered in 2016
- Incident Command System Training for campus executives and response staff

Exercising
- System-Wide Functional EOC Exercise Tabletop Exercises including:
  - Two Columbia Point Preparedness Group Exercises
  - Tabletop Exercises for Emergency Management Leadership Group and Emergency Preparedness and University Risk Advisory Committee
- ICI Emergency Drill
- Full-Scale Exercise

3. Selected External Events
- FEMA Hurricane Exercise at UMass Boston
- Boston Fenway Park Exercise, June 12
- Boston Consortium for Higher Education Emergency Managers Symposium
- Northeastern University Full-Scale Exercise August 5
- MEMA WebEOC Exercise, November 14
- Boston College Full-Scale Exercise, November 16
3. Major Disruptions and Events Managed

The Office of Emergency Management and Business Continuity supported UMass Boston response departments for the following major disruptions and events.

<table>
<thead>
<tr>
<th>Date</th>
<th>Disruption or Event</th>
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<tbody>
<tr>
<td>February 8</td>
<td>Weather Closing</td>
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<tr>
<td>March 4</td>
<td>Mumps Exposure, Regional Outbreak</td>
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<tr>
<td>March 5</td>
<td>Death of Former Student Pedro Rodriguez in Dorchester Bay</td>
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<tr>
<td>March 21</td>
<td>Delayed Opening</td>
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<tr>
<td>March 31</td>
<td>High Wind Incident</td>
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<tr>
<td>May 26</td>
<td>Graduate Ceremony</td>
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<td>May 27</td>
<td>Commencement</td>
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<tr>
<td>June 10</td>
<td>Healey Odor</td>
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<tr>
<td>September 22</td>
<td>Gas Line Incident</td>
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<tr>
<td>October 19</td>
<td>Vice President Visit</td>
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<tr>
<td>October 25</td>
<td>Power Outage at Bayside</td>
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<tr>
<td>December 27</td>
<td>Gas Line Break</td>
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4. 2016: A Year in Pictures

**January**

New Publications Distributed: Preparedness Folder and Faculty Guide, First Day Flyer

**February**

Columbia Point Tabletop Exercise
February 2, 2016

Customized Emergency Management Training for Executives and Emergency Response Staff

**March**

UMass System Wide Exercise
March 22, 2016
April

Planning Underway for Summer Full-Scale Exercise

Updating Campus-Wide Evacuation Plan with Master Planning Communications

May

Commencement 2016

Louis D. Brown Mother’s Day Peace Walk, supporting GRPA-Community Relations

June

ICI Emergency Drill June 10, 2016

Congressional Staff Briefing on the Role of Universities in Disaster Preparedness and Response, Washington DC June 9, 2016

Boston Police Fenway Park Counterterrorism - Drone Exercise, June 12, 2016
July


August

August 26, 2016 Wheatley Prepared Exercise

September

September 11, 2016 Red Cross Memorial Blood Drive with Juliette Kayyem

Supporting Facilities in providing System Office tour of Substructure
October

IAEM Universities and College Caucus Annual Meeting: Region 1 UCC Alternate

November

Winter Weather Preparedness Event
November 29-30, 2016

MEMA Web EOC Exercise
November 14, 2016

December

Presentation to Student Government
November 30, 2016

Two Tabletop Exercises: Columbia Point Preparedness Group
Evacuation/ Shelter in Place Exercise, December 7, 2016.
Emergency Preparedness and University Risk Advisory Group
Business Continuity Exercise, December 8.