Overview
The Supply Chain and Service Management (SCSM) concentration prepares students for critical jobs prominent in the Massachusetts economy and the global economy. The need for graduates in this area is driven by major changes in the business world.

Students learn how to make businesses do more, do it better, and to do it as efficiently as possible. The hands-on skills and analytical techniques of SCSM turn a vision into a profitable enterprise. In running the operations of large and complex organizations, SCSM graduates negotiate with suppliers, design customer experiences and the systems that deliver them, and keep the business working. Every business needs Supply Chain and Service Management.

Career Path
A concentration in Supply Chain and Service Management provides key skills in major industries such as financial services, healthcare, tourism and entertainment, education and high-tech development. These skills form the base for a successful and secure long-term career, from entry level manager growing into senior management as well as opportunities for entrepreneurship.

Advising Notes
SCSM students need to complete a six course sequence. During this time, they will complete real-world projects, interview and meet senior managers, and, with faculty guidance, gain confidence in their business ability and build a set of accomplishments that impress employers.

Concentration Requirements
Six Courses Required (18 credits)

The following four required courses:
- MSIS 425L Project Management
- SCSM 450 Service Operations Management (pre-requisite to SCSM 495)
- SCSM 454L Supply Chain Management
- SCSM 495 Supply Chain and Service Management Capstone

Take at least two of the following courses:
- SCSM 350 Strategic Operations
- SCSM 451 Operational Risk Management
- SCSM 453 Healthcare Operations Management
- SCSM 456 Modeling Business Systems with Simulation
- SCSM 480** Internship
- MGT 478** Honors Seminar

**Only one of MGT 478, and SCSM 480 can count towards the concentration.

Related courses not counting toward concentration requirements:
- MKT 407 Services Marketing
- AF 363 Cost Accounting
- MGT 470 Entrepreneurship and Innovation

Notes: Students are allowed to pursue more than one concentration. However, no more than two courses from the first concentration can be used towards the second.

Concentration courses are not guaranteed to be offered every semester. Students should meet with their advisor to plan out a specific path for graduation.

The concentration requirements in place when a student declares the concentration are the requirements to be completed, not necessarily the concentration requirements in place at the time of enrollment in the College of Management. The proper concentration requirements will appear on the degree audit.

For more information contact:
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