Dear faculty and staff colleagues,

The message below is being sent to students this week. I thought I’d share it with you as well to reinforce our services, open office hours, and how we will continue to support students during this time. Please continue your support for students by filing Maxient reports on our website or referring students directly to us for support. We are up and functional and responding in real time as we normally would on campus.

Be Safe!
John Silveria
Dean of Students and Associate Vice Chancellor for Student Affairs

Dear UMass Beacons,

Coming back from Spring Break is quite a different experience this year, and while we may not be operating on campus, we are fully operational and ready to support you. Whether you need to speak with one of us during open office hours, or you have questions about class access, Internet access, COVID-19, or support with this tremendous change, you should know, we are here, and ready to help.

On the Dean of Students website, we have links to our virtual open office hours, links to get information about access to loaner Chromebooks, links to FAQ on COVID-19, and more. We can talk on the phone, set up a Zoom meeting, FaceTime, or whatever mode of communication you are most comfortable with.

In the meantime, I want to connect you to campus resources and support available to you at no cost; all of which are still available to you even though the university is operating remotely. The resources listed below are available to help UMass Boston students with medical, health, wellness, and academic support.

- **Dean of Students Office**: dean.students@umb.edu, 617.287.5800
- **The most updated coronavirus-related information, including common FAQ**
- Campus police provide 24/7 assistance and can be reached at 617.287.1212.
- The Counseling Center offers 24/7 support and can be reached at 617.287.5690.
- **University Health Services**—telemedicine services: 617.287.5660
- **Ross Center (Disability Services)**: 617.287.7430
- **Academic Support Services**
- **Reading, Writing, and Study Strategies Center**
- **Graduate Writing Center**
- **Subject Tutoring and Math Resource Center**
- **Off-Campus Living**: 617.287.6373
- **International Student and Scholar Office**: isss@umb.edu
- **Resources for Undocumented Students**
We understand that it is an especially challenging time, but please know that the Dean of Students Office is still here and ready to help. Please let me know if you need any additional information or wish to arrange a time to speak.

Be Safe,

John Silveria
Dean of Students

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