Installation Guide for Palo Alto GlobalProtect VPN for use with Windows OS

Step 1: Type https://vpn.umb.edu in your browser’s URL bar. You will be presented with the following page:

Step 2: Input your username (first.last) and password to log in.
**Step 3:** Click on **Download Windows 64 bit GlobalProtect Agent** to start the installation process. (If you have a 32 bit system, use the 32 bit installer. If you’re not sure, click Start > Computer > System Properties.)

![GlobalProtect Portal](https://www.vpn.umb.edu/globalprotect-podcast/globalprotect.png)

**Step 4:** Make sure to allow your computer to run the download program when prompted. **Administrator access is required for installation.**

![Run the download program](https://www.vpn.umb.edu/globalprotect-podcast/download-globalprotect.png)

**Step 5:** Click the **next** tab on the bottom right corner of the screen to continue.

![Welcome to the GlobalProtect Setup Wizard](https://www.vpn.umb.edu/globalprotect-podcast/wELCOME.png)
Step 6: Clicking next will install the GlobalProtect file into the default save location. If you prefer a different save location, you can change this by clicking the Browse tab and choosing a new location. Default location is recommended.

![Select Installation Folder](image)

Step 7: Click next to confirm the install of GlobalProtect.

![Confirm Installation](image)
Step 8: After hitting close in the above Installation Complete box, the Palo Alto GlobalProtect client will appear on the bottom right of your desktop screen.
Step 9: In the Portal Address box, enter vpn.umb.edu.

Step 10: Sign into GlobalProtect using your UMB credentials: your **Username** (first.last) and your **Password**.
**Step 11:** You are now using GlobalProtect’s VPN and can use the client to connect and disconnect as needed.

![GlobalProtect Window](image1.png)

**Step 12:** If you would like more information, go back down to the bottom right of your desktop and open up the client – it has a globe and shield insignia on it as seen below. When you click on the globe, you can then connect or go to Settings.

![GlobalProtect Client](image2.png)
From there, clicking the gear image on the top right will grant you access to the settings menu bar.

In Settings, you can access information on the condition of the portal, whether or not you’re connected to it, and more specific information such as how much information is traveling between your computer and the gateway, as well as IP addresses.
You are now ready to use the UMB Palo Alto VPN!

Thank you for using these instructions. If you experience issues during the installation process, please contact the IT Service Desk at 7-5220.

If you have feedback and/or corrections for these instructions, please email IT.Security@umb.edu.