Setup Guide for Palo Alto VPN use on iOS Devices

Step 1: Open up your settings application and proceed into the General tab.

![Settings screen with General tab selected]

Step 2: Scroll down to find the VPN tab.

![Settings screen with VPN tab selected]
Step 3: Add VPN configuration in the VPN tab.

Step 4: Change the Type from “IKEv2” to “IPsec”
**Step 5:** Enter the description as `umb.vpn` or `work` – something to label the connection that makes sense to you.

**Note** – the VPN service on campus is Palo Alto, but is compatible with the Cisco VPN built into the iOS – it is expected that you will see Cisco and it is ok to proceed with these instructions.

**Step 6:** Enter “vpn.umb.edu” for **Server** name.
**Step 7:** Enter your UMass Boston username (first.last) and password.

**Step 8:** Enter “GP-Linux-Auth” in the **Group Name** box.
Step 9: While the Secret for the Group Name is “RedTailHawk&YellowFinch1”, please note that the Group Name and Secret are subject to change. If using these credentials do not allow authentication, please fill out a ServiceNow ticket with the IT Service Desk for an updated Group Name and/or Password.

Step 10: Once you click Done, you’ll be sent back to the VPN main screen where you should toggle the Status switch to connected in order to activate the VPN. (You can also find the VPN on/off toggle button on the main Settings screen, in the top group of settings.)
Step 11: This will prompt you for your UMASS Boston credentials/password.

Step 12: The VPN connectivity status box will appear on the screen’s top left if you have a successful connection to UMB VPN.

You are now ready to use the UMB Palo Alto VPN!

Thank you for using these instructions. If you experience issues during the installation process, please contact the IT Service Desk at 7-5220. If you have feedback and/or corrections for these instructions, please email IT.Security@umb.edu.