

Housing Assignment FAQs

Why didn't I get my top room type preference?

The Housing Application allows you to rank your preferred room types, and our system does its best to place everyone in one of their preferred room types accordingly. However, due to our limited availability of certain room types, not all residents can get their top preferences. Furthermore, we prioritize keeping roommate groups together over room type preferences, and our system allocates spaces based on when residents were confirmed.

Why wasn't I placed in a given floor community if I listed in on my application?

If you're in a verified roommate group, it may be that one of your roommates listed a different preference for a given floor community – because our system prioritizes keeping roommate groups together, you were placed on a different floor rather than your group split up. Alternatively, the given floor community may not have had enough student interest to warrant an additional floor, which meant that you and any other interested students were placed according to what openings remained on other floors.

Why am I not in a group with my intended roommate(s)?

Prior to finalizing and announcing room assignments, we did confirm that all verified roommate groups were placed together. If you weren't placed with your intended roommate, then someone in your intended roommate group may have accidentally left/not successfully joined the group, meaning that we were not able to take this into account. Alternatively, if your intended roommate was not confirmed for housing or cancelled their on-campus housing, we were unable to group you together as they no longer had a spot.

I didn't initially/successfully request a roommate but would like to now. Is it too late?

Unfortunately, because room assignments have been finalized, we are no longer able to facilitate roommate groups requested after the second portion of the application closed on June 30th. Although we had some flexibility earlier, all spaces are now accounted for so further changes are not possible at this time.

May I request a room change?

Please email our office (housing@umb.edu) with the details of your request if you would like to request a room change. There is a two-week room freeze at the start of the semester in which we are unable to facilitate room changes, but, prior to move-in, we will do our best to carry these out (dependent on what rooms become available). However, please note that we cannot guarantee whether a desired room type will have an opening, and our ability to facilitate roommate changes requires confirmation from all parties involved.