
Campus Center

Emergency Evacuation Plan
September 2026

OFFICE OF ENVIRONMENTAL HEALTH AND SAFETY



EMERGENCY PHONE NUMBERS

Emergency (Police-Fire-EMS)	911
UMB Police Department	617.287.7777
University Health Services	617.287.5660 *
Office of Environmental Health and Safety	617.287.5445 *
Facilities	617.287.5450 *
Office of Emergency Management	617.287.5104 *

** during normal business hours*

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INTRODUCTION

The Campus Center Evacuation Plan has been designed to help occupants safely evacuate the building in the event of a fire, explosion, spill or other emergencies.

There are several UMass Boston departments involved in building evacuations. The Office of Environmental Health and Safety (OEHS), in collaboration with building occupants, UMB Facilities, UMB Police Department, and the Office of Emergency Management, has developed this plan based upon the unique characteristics of the building. If occupants are familiar with evacuation procedures, then threats to life and property will be minimized in the event of an emergency.

This plan is designed to work in conjunction with UMass Boston's emergency evacuation procedures. The procedures are available online at: [UMass-Boston-Campus-Wide-Evacuation](#). If you have any questions concerning this plan or would like assistance, contact OEHS at 617.287.5445 or via email at umbehs@umb.edu.

Copies of this plan, along with the evacuation plans of all buildings on Campus, are available online at [Building Evacuation Plans – UMass Boston](#). This plan is also available through OEHS in alternative format, upon request.

BUILDING PROFILE

The UMass Boston Campus Center serves as the “living room” of the University, welcoming students, faculty, staff and visitors to a community of learners. The Campus Center, with its soaring floor-to-ceiling windows, comfortable lounges, and stunning view of Boston Harbor is the perfect place to offer student services, nurture student life, and offer gathering spaces that build and encourage community interaction.

The Campus Center was completed in 2004 with 330,000 square feet of space. The building was built with a modern fire sprinkler system and smoke evacuators for protected stairwells throughout the building.

The Campus Center also provides a driveway entrance in the front of the building. In this area, University shuttle buses provide transportation services to offsite parking lots and the MBTA Red Line. There are also some MBTA buses that provide transportation services in front of the building. “The Ride” is a state funded transportation service that provides car/van services to individuals with accessibility needs and provides pick up and drop off services in this area as well.

The Campus Center has 6 interior stairs and an exterior staircase that runs along the side of the building. Two of the interior stairs are “open” style staircases and cannot be used during an emergency evacuation, as they do not offer significant protection from smoke or fire. Stairwells 3 and 4 exit out to the Plaza and Ground level, respectively, while stairwells 5, 6 and 7 lead out to the Campus Center Lawn. The revolving doors leading to the Campus Center Lawn should not be used in the event of an emergency evacuation. Instead, the nearby ADA-compliant doors should be used. There is also a catwalk on the second floor of the building, which leads to the Phillis Wheatley Peters Building.

The Campus Center is the only University building that has its own underground parking garage. There are 100 parking spaces located at the lower (LL) and upper level (UL) of the building.

A private food services company manages the food service operations in the Campus Center and other locations throughout the University. They occupy most of the LL, where there is a large commercial kitchen as well as their food services field office. The loading docks for the food services operations are housed in the backside of the building.

The primary evacuation assembly area for the Campus Center is the Campus Center Lawn or the Quad, depending on where evacuees exit the building. In case of inclement weather, the University Hall and Clark Athletic Center lobbies will serve as the secondary assembly area.

The designated areas of refuge for Campus Center are the stairwell landings on each floor. These areas are sometimes known as “emergency waiting areas” or “locations for rescue assistance.” The enclosed stairwells are constructed of materials with a fire resistance rating of two hours that protect individuals from the effects of a fire during evacuation.

The Campus Center offers the following three services to the UMass Boston community:

Student Life and Student Involvement: The Campus Center hosts most of the social, cultural and recreational events on Campus. A large ballroom, which can hold up to 600 people, is located on the 3rd floor of the Campus Center.

Food Service: A variety of meals are served at the Food Court Dining Room located on the 1st floor. Dunkin' Donuts is also hosted on the UL.

Student Service: The Campus Center also hosts basic student services, such as discount tickets to sports/theatre events via Student Activities and an ATM, along with other services below:

Campus Center Office/Department	Floor	Campus Center Office/Department	Floor
Academic Support – Vice Provost	1100	One-Stop Student Service Center	U120
Academic Support Programs	1300	Recycling and Sustainability	U545
Admissions – Transfer Student Ctr.	U320	Registrar's Office	4100
Admission – Undergraduate	U320	Student Affairs – Dean of Students	2100
Advising Center	1100	Student Arts and Events Council	3100
Bursar's Office	4300	Student Centers	
Campus Services	U545	-Asian Student Center	3100
Campus Store	U550	-Black Student Center	3100
Career Services	1300	-Casa Latina	3100
Catering & Dining (Sodexo)	L536	-Queer Student Center	3100
Disability Services (Ross Center)	U211	- Women's Center	3100
Enrollment Information Services	U320	Student Activities Office	3300
Enrollment Mgmt. – Vice Chancellor	4100	Student Employment	4300
Enrollment Marketing	4100	Student Senate	3100
Financial Aid	4300	Student Support Services Program	1100
Game Room (Wrek Room)	U110	Student Trustee	3300
Global Programs	2100	Study Abroad	2100
Graduate Student Assembly	3300	Testing Center	U130
Graduate Studies & Admissions	2100	U-ACCESS	2300
International Student Success	2100	Undergraduate Studies	1300
Leadership & Comm. Engagement	2300	Undergraduate Student Gov't	3100
Mass Media – Student Newspaper	3300	University Dining Club	2550
Merit Scholarships	4100	Veterans Affairs	4100
New Student & Family Programs	3300	Writing Proficiency Office	1300
Off Campus Living	2100		

EVACUATION PROCEDURES

1. When the fire alarm sounds, occupants should ensure that nearby personnel are aware of the emergency, close doors (but do not lock them), and exit the building by the established evacuation routes. Occupants should leave the building whether an emergency text message was received or not.
2. The alarm system in all buildings are primarily audible systems, with the addition of strobe lights.
3. Occupants should assist visitors, students, and others who are not familiar with the plan to safely evacuate, if they are comfortable doing so.
4. All occupants should go to the assembly area and await further instructions from the UMB Police Department.
5. All personnel should know where their primary and alternate exits are located and be familiar with the various evacuation routes available. Floor plans with escape routes are posted in the building.
6. Building occupants must not use elevators as an escape route in the event of a fire or emergency evacuation.
7. No individual is permitted to re-enter the building until advised it is safe to do so by a representative of the UMB Police Department, Boston Fire Department, or OEHS.

Remember:

- › Immediate readiness to evacuate is essential.
- › Elevators cannot be used to exit the building.
- › Never enter a room that is smoke filled.
- › Before opening a door, check to ensure it is not hot to the touch. If hot, do not open. If warm, open slowly to check room or hallway conditions.

FIRE EXTINGUISHERS

Portable fire extinguishers can be used for small, incipient fires or to escape from an active fire; however, it is the University's policy that anyone who chooses to use an extinguisher must be familiar with the OEHS policy on portable extinguishers, which is located at: [Fire Extinguishers: UMass Boston](#), and complete fire extinguisher training.

Please contact OEHS for fire extinguisher training. Group training sessions are also available. OEHS can be reached at 617.287.5445 or umbehs@umb.edu.

ROLES AND RESPONSIBILITIES

Building occupants are responsible for:

- › Being familiar with evacuation procedures
- › Knowing the locations of the areas of assembly
- › Promptly evacuating when the fire alarm sounds
- › Knowing two different ways out from their primary location
- › Understanding where the areas of refuge are typically located
- › Notifying UMB Police if they know the source of an alarm (i.e. location of fire)
- › Following the directions of UMB Police Department officials, OEHS, and Fire Safety Team Volunteers (identified by their red vests).

The Fire Safety Team Volunteers are responsible for:

- › Responding to their predetermined location in the event of an emergency
- › Responding with safety vest and megaphone, if available
- › Knowing where the assembly areas are located and communicating this information to occupants
- › Ensuring that individuals needing assistance and visitors are assisted
- › Helping to account for building occupants at assembly areas
- › Evaluating and reporting problems to OEHS after an emergency event
- › Providing input to OEHS for improvements in communications, implementation, and maintenance of the Evacuation Plan.

The UMB Police Department is responsible for:

- › Responding to all fire alarms
- › Maintaining order during evacuations
- › Escorting the Boston Fire Department and other first responders to the building
- › Conducting rescue and medical duties in conjunction with the Boston Fire Department and Boston EMS
- › Coordinating with other outside public safety entities, including Massachusetts State Police, Boston Police, and MBTA police.

OEHS is responsible for:

- › Coordinating the preparation and update of the Evacuation Plan
- › Ensuring that updated floor plans and evacuation maps are posted
- › Helping to make the evacuation as safe as possible by assigning Fire Safety Team Volunteers to strategic locations during an alarm situation
- › Helping to ensure that all new volunteers of the Fire Safety Team receive periodic training
- › Keeping the list of Fire Safety Team Volunteers updated
- › Providing new members of the Fire Safety Team with a safety vest
- › Relaying applicable information to the UMB Police Department, community service officers and other emergency personnel.

Facilities is responsible for:

- › Managing the building fire alarm system
- › Initiating an alarm for evacuation drills
- › Resetting alarms after an evacuation

REPORTING A FIRE OR EMERGENCY

Anyone discovering a fire, smoky conditions, or an explosion should pull the nearest fire alarm pull station. Fire alarm pull stations are located on each floor next to building exits and emergency stairwells. The horn/strobe alarm alerts building occupants of the need for evacuation and sends a signal to the UMB Police Department dispatch center that there is an alarm condition in the building.

If the fire alarm does not sound after it is pulled, it may be necessary to activate additional fire alarm pull stations or verbally announce the alarm. Verbally announce the alarm if people are still in the building and the alarm has stopped sounding and make verbal announcements while exiting the building.

To report an emergency, call 911. State your name, your location, and the nature of the call. Speak slowly and clearly. Wait for the dispatcher to hang up first. Make this call from a safe location. If you are in a safe location, also call the UMB Police Department at 617.287.7777 to report information on the emergency. All emergency telephone numbers are listed at the beginning of the Emergency Building Evacuation Plan.

There is a possibility that the UMass Boston Alert System, which is used to notify the campus community of emergencies via text, voice, and email alerts, may be activated. For more information on this system, or to sign up for the system, please go to: [Alert – UMass Boston](#).

INDIVIDUALS NEEDING ASSISTANCE

Individuals who may need assistance to evacuate the building are encouraged to prepare a Personal Evacuation Plan. This Plan can address your specific challenges and, at a minimum, should include your cell phone number (if applicable) and your plan for exiting the building or getting to an area of refuge. The Plan can be shared with occupants in your vicinity and others if you would like, including the UMB Police Department. OEHS and the ADA Compliance Officer are available to assist you in preparing this Plan.

Fire Safety Team Volunteers can help individuals needing assistance by directing them to areas of refuge (i.e. protected stairwells) and notifying emergency response personnel of the person's location. Transporting individuals with disabilities up and down stairs must be avoided. OEHS and Fire Safety Team Volunteers will collect any pertinent information on individuals waiting in specific areas of refuge.

All people, regardless of their circumstances, need to take some responsibility for their safety in an emergency, which means being able to move away from any, and all, hazards.

POST-EVACUATION PROCEDURES

Once evacuated individuals have reached their assembly area, Fire Safety Team Volunteers shall instruct personnel to remain in the area until further notice. The Fire Safety Team Volunteers will collect pertinent information, including reports on:

- › Individuals who are or might be in an area of refuge
- › Individuals who have remained behind in the building for critical operations or shutdown
- › Individuals who are expected, but not present, at an assembly area.
- › Report on status of individuals to the UMB Police Department.

TRAINING AND COMMUNICATIONS

OEHS is responsible for ensuring that all personnel are trained in safety evacuation procedures. Refresher and periodic training shall include:

- › Preferred means of reporting fires and other emergencies
- › A description of the building alarm system
- › Emergency evacuation procedures and route assignments
- › Procedures for those unable to evacuate themselves
- › Procedures for employees who remain to shut down operations before they evacuate
- › A description of who performs rescue and medical duties
- › A review of floor plans and evacuation routes.

EVACUATIONS DRILLS

UMass Boston conducts evacuation drills for the Campus Center at least once a year. Unplanned evacuations also provide valuable information that can be used to improve the evacuation process. OEHS will be available before, during, and after the drills to explain the Evacuation Plan to building occupants and to answer questions about areas of refuge or the evacuation in general.

Specific departments may choose to provide internal information to staff in their area to help them prepare for drills and emergency evacuations.

Additionally, plaza evacuation maps are posted in lobbies throughout the campus.

Building Evacuation Assembly Areas

Call 911 in an emergency.



- The five outdoor campus assembly areas are Campus Center lawn, Fox Point Pavilion, Clark softball field, Integrated Sciences Complex Lawn, and the Quad.
- Follow the instructions of police and emergency personnel.
- All parking gates will be open during complete campus evacuations.
- In inclement weather, use alternate assembly area in another building but not in a building under evacuation.

LEGEND

- | | |
|---------------------------------|---------------------------|
| 1 Campus Center | 8 Residence Hall East |
| 2 Clark Athletic Center | 9 Residence Hall West |
| 3 Green House | 10 Service and Supply Lot |
| 4 Healey Library | 11 University Hall |
| 5 Integrated Sciences Complex | 12 West Garage |
| 6 McCormack Hall | 13 Wheately Hall |
| 7 Quinn Administration Building | |

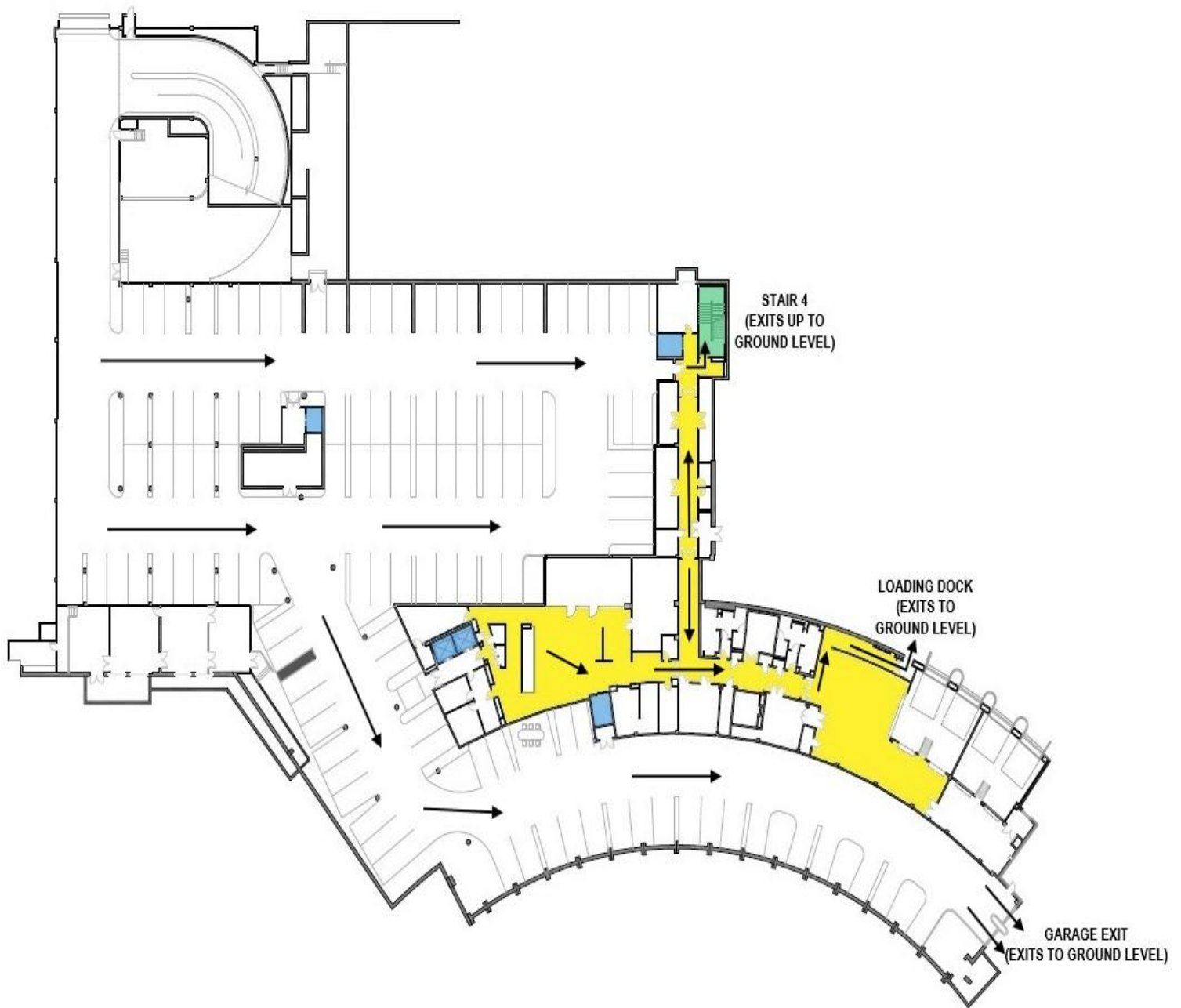
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|-----------------------|-----------------------------------|
| ★ Assembly Area | ★ Inclement weather assembly area |
| ■ Catwalk | ■ Area under construction |
| --- Evacuation Routes | ■ Upper Area |
| | ■ Lower Area |

Questions about the map? Please call the Office of Environmental Health and Safety at [617.287.5445](tel:6172875445).

CAMPUS CENTER

FLOOR LL

EVACUATION MAP



KEY



EXIT ROUTE



ELEVATORS



STAIRS



AED

CAMPUS CENTER

FLOOR UL

EVACUATION MAP



KEY



EXIT ROUTE



ELEVATORS



STAIRS



AED

CAMPUS CENTER

FLOOR 1

EVACUATION MAP



KEY



EXIT ROUTE



ELEVATORS



STAIRS



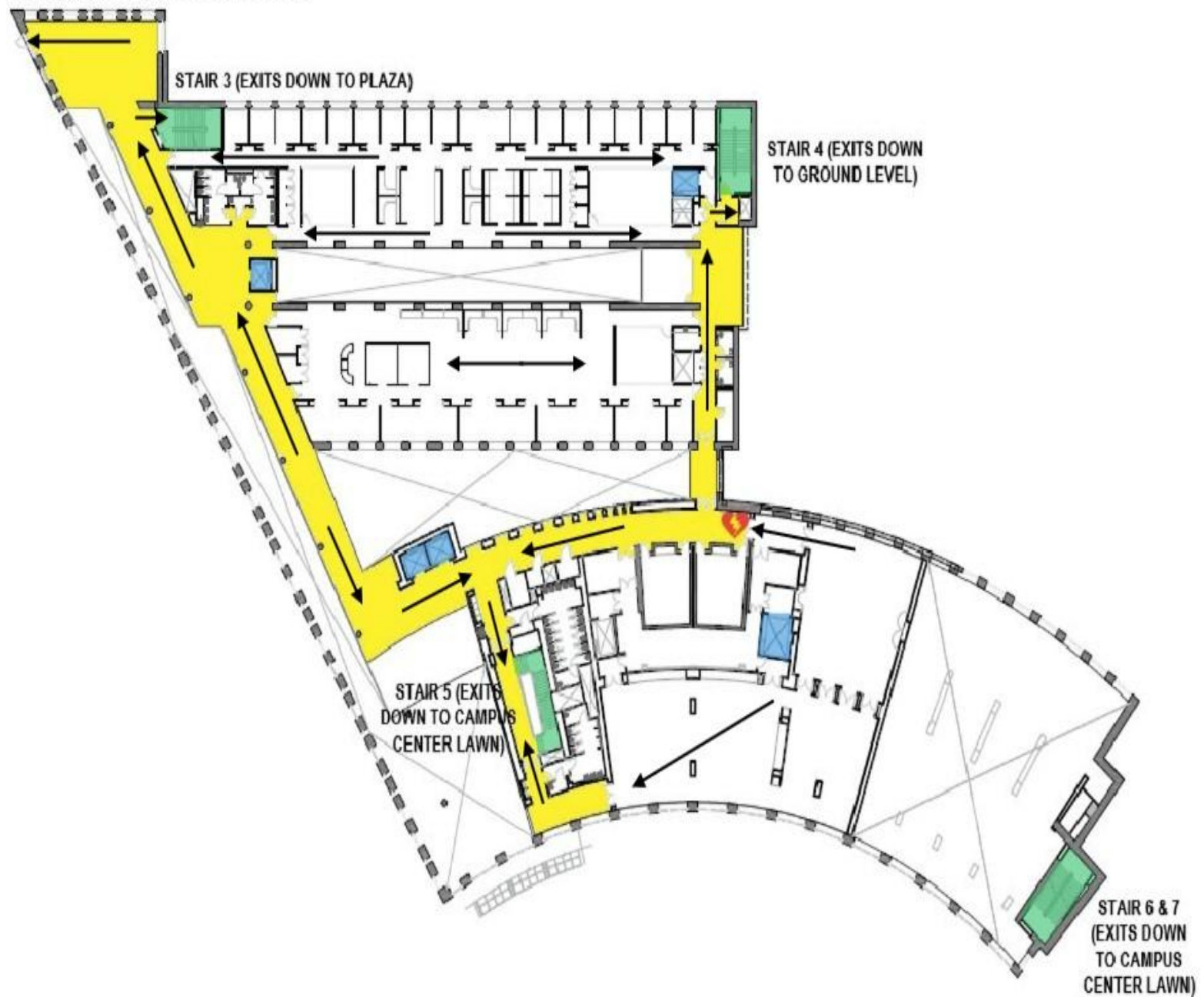
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CAMPUS CENTER

FLOOR 2

EVACUATION MAP

CATWALK TO PHILLIS WHEATLEY PETERS



KEY



EXIT ROUTE



ELEVATORS



STAIRS

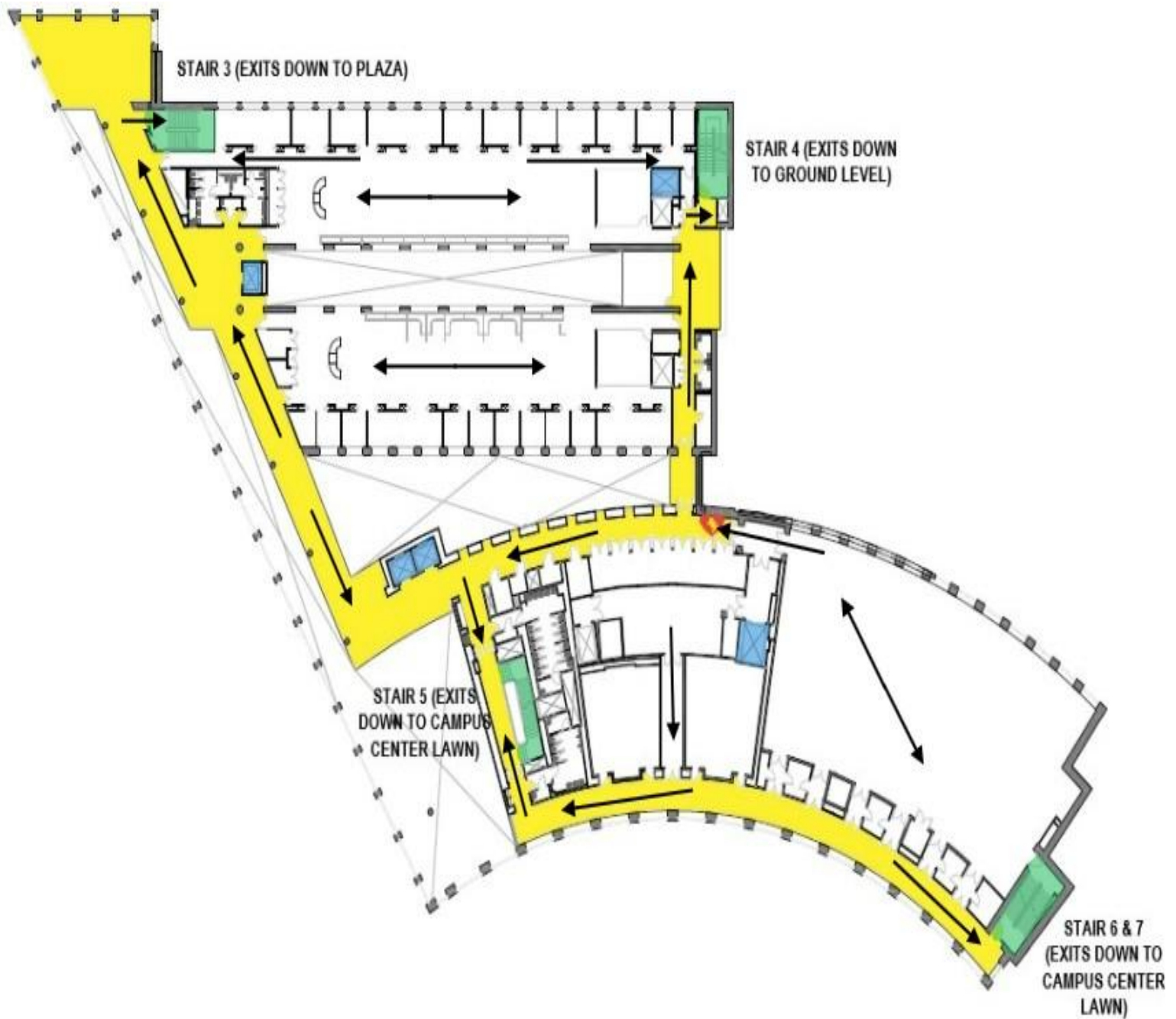


AED

CAMPUS CENTER

FLOOR 3

EVACUATION MAP



KEY



EXIT ROUTE



ELEVATORS



STAIRS



AED

CAMPUS CENTER

FLOOR 4

EVACUATION MAP



KEY



EXIT ROUTE



ELEVATORS



STAIRS



AED

**OFFICE OF ENVIRONMENTAL HEALTH AND SAFETY
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