UMass Boston

IT Services Organizational Chart
October 27, 2026

David Albrecht
Chief Information Officer

Nicole Robinson
Executive Assistant

Matthew Baumert
Assoc. CIO, Enterprise Platforms & Operations

Peter Tierney
Director, App Admin & Support
- **Jeeva Arthur**
  Database Developer
- **Binh Ly**
  ITLC Systems Specialist
- **Anthony Manibusan**
  Application Administrator II
- **Tom McClennan**
  Business Systems Analyst II
- **Bhavesh Shah**
  Database Administrator

Lee Moua
Director, Data Integration
- **Cho Lim**
  Data Integration Specialist
- **Phung Vo**
  Data Integration Specialist

Open Position
Director, Systems
- ***Open Position***
  Sr. Systems Engineer
- **Yuk Fung**
  Enterprise System Administrator
- **Daniel McDonald**
  Linux Web and HPC Administrator
- **Luci Nguyen**
  System Administrator
- **Chhorda Rorth**
  Enterprise System Administrator

Jamie Soule
Director, Network Services
- ***Open Position***
  Clerk IV
- ***Open Position***
  Network Security Operations Engineer
- ***Open Position***
  Operations Technician
- **Kurt Charlton**
  Operations Technician
- **Sayeed Chowdhury, Jr.**
  Network Engineer
- **Carmine DiFilippo**
  Technical Specialist II
- **Donald Foye**
  Sr. Network Engineer
- **Scott Gilbert**
  Sr. Network Engineer
- **Damond Lassiter**
  CIS Telecom Network Engineer
- **Eduardo Luciano**
  Network Administrator
- **Larry McKeon**
  Telecom PBX Engineer
- **Mimoza Papargjir**
  Administrative Assistant I
- **Robert Siebert**
  Staff Assistant

IT Partners
(Page 5–7)

John Mazzarella
Asst. CIO, IT Client Services

Nasser Abasali
Director, IT Service Desk
- **William Brooks**
  IT Service & Support Specialist
- **Christine Carpenito**
  Sr. IT Service & Support Specialist
- **Rocky Haggard**
  Sr. IT Service & Support Specialist
- **Andy Nguyen**
  IT Service & Support Specialist

(16 students)

Trieu Ly
Director, IT Managed Services
- **Anh "Joe" Do**
  Mobile Labs Specialist
- **Matt McCubbin**
  IT Accessibility Coordinator
- **Ananta Sinha**
  Supervisor of Lab Operations & CloudPC Specialist
- **David Wilson**
  Computer Lab Consultant

(8 students)

Quan Nguyen
Director, IT Desktop Services
- **Andrew Arcadipane**
  IT Desktop Support Consultant
- **Nadya Clark**
  Sr. IT Desktop Support Consultant
- **Binh Le**
  IT Desktop Support Consultant
- **Quyen "John" Ly**
  Sr. IT Desktop Support Consultant
- **Hung Nguyen**
  Sr. IT Desktop Support Consultant
- **Tam Nguyen**
  Sr. IT Desktop Support Consultant
- **Daniel Okoh**
  Sr. IT Desktop Support Consultant
- **Hung Van Ong**
  Sr. IT Desktop Support Consultant

(2 students)

Wil Khouri
Asst. CIO and CISO

Information Security
- ***Open Position***
  Information Security Specialist
- **David Bonczar**
  Sr. Information Security Architect
- **Daniel Mayer**
  Endpoint Security & Threat Hunting Analyst
- **Alison Murray**
  Sr. Information Security Specialist

Zack Ronald
Manager, Emerging Technologies
- ***Open Position***
  Emerging Technology Strategist
- **Olivia Moos**
  Technology Training & Adoption Specialist
- **Theresa Nelson-Miller**
  Digital Experience & Accessibility Specialist

(9 students)

Byron Garcia
Director, IT Project Management
- **David Gorfine**
  IT Project Manager
- **Nisha Karna**
  IT Project Manager
- **Sheri Ryder**
  IT Project Manager

Vivian Wang
Asst. CIO, Business Operations

Business Operations
- ***Open Position***
  Administrative Assistant II
- ***Open Position***
  Administrative Assistant
- **Eleanor Brown**
  Assistant Business Manager
- **Tiffany Lam**
  Business Manager

John Jessoe
Director, Class Tech & AV Svcs
- **Michael DiFilippo**
  AV Technician and Academic Technology Specialist
- **Lauren Luis**
  UMB TV Administrator and Academic Technology Specialist
- **Mark O'Sullivan**
  Video Editor/Producer
- **Shawn Reardon** McCormack
  AV Office Supervisor
- **Christopher Rennie** University Hall AV Office Supervisor
- **Jack Tan**
  AV Technician
- **Vivian Tran**
  Wheatley AV Office Supervisor
- **Jeffrey Wade**
  Chief Audio Visual Engineer

(28 students)

Information Technology Services Organization and Partners

Information Technology Services Organization

- David Albrecht – Chief Information Officer
    - Nicole Robinson – Executive Assistant
    - Matthew Baumert – Associate CIO for Enterprise Platforms and Operations
        - Peter Tierney – Director, Applications Administration & Support
            - Jeeva Arthur – Database Developer
            - Binh Ly – ITLC Systems Specialist
            - Anthony Manibusan – Application Administrator II
            - Tom McClennan – Business Systems Analyst II
            - Bhavesh Shah – Database Administrator
        - Lee Moua – Director, Data Integration
            - Cho Lim – Data Integration Specialist
            - Phung Vo – Data Integration Specialist
        - Jamie Soule – Director, Network Services
            - *Open Position – Clerk IV*
            - *Open Position – Network Security Operations Engineer*
            - *Open Position – Operations Technician*
            - Kurt Charlton – Operations Technician
            - Sayeed Chowdhury, Jr. – Network Engineer
            - Carmine DiFilippo – Technical Specialist II
            - Donald Foye – Senior Network Engineer
            - Scott Gilbert – Senior Network Engineer
            - Damond Lassiter – CIS Telecom Network Engineer
            - Eduardo Luciano – Network Administrator
            - Larry McKeon – Telecom PBX Engineer
            - Mimoza Papargjir – Administrative Assistant I
            - Robert Siebert – Staff Assistant

- Open Position – Director, Systems
    - Open Position– Senior Systems Engineer
    - Yuk Fung – Enterprise System Administrator
    - Daniel McDonald – Linux Web & HPC Administrator
    - Luci Nguyen – System Administrator
    - Chhorda Rorth – Enterprise System Administrator
- John Mazzarella – Assistant CIO, IT Client Services
    - Nasser Abasali – Director, IT Service Desk
        - William Brooks – IT Service & Support Specialist
        - Christine Carpenito – Senior IT Service & Support Specialist
        - Rocky Haggard – Senior IT Service & Support Specialist
        - Andy Nguyen – IT Service & Support Specialist
        - (16 students)
    - Trieu Ly – Director, IT Managed Services
        - Anh “Joe” Do – Mobile Labs Specialist
        - Matt McCubbin – IT Accessibility Coordinator
        - Ananta Sinha – Supervisor of Lab Operations and CloudPC Specialist
        - David Wilson – Computer Lab Consultant
        - (8 students)
    - Quan Nguyen – Director, IT Desktop Services
        - Andrew Arcadipane – IT Desktop Support Consultant
        - Nadya Clark – Senior IT Desktop Support Consultant
        - Binh Le – IT Desktop Support Consultant
        - Quyen “John” Ly – Senior IT Desktop Support Consultant
        - Hung Nguyen – Senior IT Desktop Support Consultant
        - Tam Nguyen – Senior IT Desktop Support Consultant
        - Daniel Okoh – Senior IT Desktop Support Consultant
        - Hung Van Ong – Senior IT Desktop Support Consultant
        - (2 students)

- Wil Khouri – Assistant CIO & Chief Information Security Officer, Information Security
    - *Open Position – Information Security Specialist*
    - David Bonczar – Senior Information Security Architect
    - Daniel Mayer – Endpoint Security & Threat Hunting Analyst
    - Alison Murray – Senior Information Security Specialist
- Vivian Wang – Assistant CIO, Business Operations
    - *Open Position – Administrative Assistant II*
    - *Open Position – Administrative Assistant*
    - Eleanor Brown – Assistant Business Manager
    - Tiffany Lam – Business Manager
- Zack Ronald – Manager, Emerging Technologies
    - *Open Position–Emerging Technology Strategist*
    - Olivia Moos–Technology Training & Adoption Specialist
    - Theresa Nelson-Miller – Digital Experience & Accessibility Specialist
    - (9 students)
- John Jessoe – Director, Classroom Tech & AV Services
    - Michael DiFilippo – AV Technician & Academic Technology Specialist
    - Lauren Luis – UMB TV Administrator & Academic Technology Specialist
    - Mark O'Sullivan – Video Editor/Producer
    - Shawn Reardon – McCormack AV Office Supervisor
    - Christopher Rennie – University Hall AV Office Supervisor
    - Jack Tan – AV Technician
    - Vivian Tran – Wheatley AV Office Supervisor
    - Jeffrey Wade – Chief Audio Visual Engineer
    - (28 students)
- Byron Garcia – Director, IT Project Management
    - David Gorfine – IT Project Manager
    - Nisha Karna – IT Project Manager
    - Sheri Ryder – IT Project Manager

IT Partners

Technology-Focused Departments

Learning Design Services

- Paula Thorsland – Director of Learning Design Services
- Rrezarta Agimi – Assistant Director, Online Learning Design & Development
- Melody Liu – Senior Learning Designer
- Kalindi Mehta – Senior Learning Management System Administrator
- Eva Grouling Snider – Educational Technologist
- Gerald Sheehan – Senior Learning Designer
- Linda Sudlesky – Senior Learning Designer
- Peter Tofuri, Jr. – Learning Management System Administrator
- Irene Yukhananov – Digital Initiatives Lead

Research

- Bala Sundaram – VP for Research & Strategic Initiatives
- Jeffrey Dusenberry – Director, Research Computing
- Mark Pearrow – Senior Systems Engineer

Website Services

- Brittany Terpstra – Director of Website Development
- Lisa Berelson – Senior Web Designer/Developer
- Kevin Gerich – Senior Web Developer
- Daniel Heck – Web Designer/Developer
- Lisa Link – Senior Web Designer/Developer
- Peter Tattlebaum – Senior Web Developer

Technology Partners Embedded in Non-Technology Departments

Academic Affairs – Provost Office

- Amy Cook – Associate Provost
- Academic Affairs – Andrew Perumal – Associate Provost
- Academic Affairs – Chris Mullen – Salesforce (CRM) Administrator

Administration & Finance

- Tim Dunn – Managing Director of Campus Basic Services
- Dung Do – Assistant Director of Transportation Services
- Kahrim Wade – Executive Director, Print and Distribution Services
- Justin Comeau – Director of Emergency Enterprise Risk Management
- Peggy Tippit – IT Specialist

College of Education & Human Development (CEHD)

- Gary Chan – Information & Systems Administrator

Institute of Community Inclusion (ICI)

- Jeff Coburn – Senior Web Services Manager

College of Liberal Arts (CLA)

- Eddie Sze, Business Manager, Dean's Office

Applied Linguistics

- Apostolos Koutropoulos – Online Program Manager

Psychology Department

- Eric Berry – Director of Laboratories
- Henry Lay – Assistant Director of Laboratories

College of Science and Math (CSM)

Computer Science

- Tom Mullaly – Senior Systems Administrator

College of Management (CM)

- Don Truong, System/Network Specialist, Dean's Office

Enrollment Management

- Danny Luu – Director of Enrollment IT Systems
- Gustavo Portillo – Assistant Director of Enrollment IT Systems

Healey Library

- Yueqing Chen – Head of Library Systems and Discovery Services

Manning College of Nursing & Health Sciences (MCNHS)

- Larson Rogers – Information Systems Manager

Center for Clinical Education and Research (CCER)

- Katharine Middleton – Simulation Operations Specialist
- Rosemary Samia – Simulation Director

Registrar's Office

- Mike Pollard – Associate Registrar for Technology

School for the Environment (SFE)

- Francesco Peri – Research Engineer / Project Manager

Student Affairs Technical Services (SATS)

- Chris Colon – Director
- Harry Zheng – Assistant Director

Student Equity, Access & Success (SEAS)

- Joe DeVivo – Information & Systems Administrator
- Larry Kao – IT Support Coordinator