

FY27 IT Project Portfolio



Information Technology Project Management Office

University of Massachusetts Boston

Wheatley Building, 2nd Floor 0203

<https://www.umb.edu/it/about/project-management-office/>



AI Governance and strategy

Timeline: Jul 1, 2026 - Jun 30, 2027

Status: On Schedule

Project Owner: TBD

Project to establish governance around AI and pilot use cases that enrich the student experience at UMB.

Annual Faculty Reporting

Timeline: September 1, 2026 - June 30, 2027

Status: On Schedule

Project Owner: Byron Garcia

This project seeks to replace the platform used to assess faculty performance as well as gather student feedback.

AV Upgrade Program FY27

Timeline: Jul 1, 2026 - Jun 30, 2027

Status: On Schedule

Project Owner: John Jessoe

This is a yearly program that manages a number of AV sub projects each cycle. Maintaining our classroom and lab with the latest technologies are critical for our students, faculty and staff.

Day One Initiative

Timeline: September 1, 2026 - June 30, 2027

Status: On Schedule

Project Owner: Byron Garcia

The purpose of this project is to conduct root cause analysis and implement a solution that will enable staff to be active and productive upon on-boarding to the university on the first day of hire.

Digital Accessibility

Timeline: Jun 1, 2026 - April 30, 2027

Status: On Schedule

Project Owner: Byron Garcia

Project to address and adhere to Title II of the Americans with Disabilities Act accessibility regulations pertaining to Web Content and Mobile Applications by April 2026.

Fleet Refresh

Timeline: Jul 1, 2026 - Jun 30, 2027

Status: On Schedule

Project Owner: John Mazzarella

This project seeks to track and control the refresh of computers for FY2027. In scope: Review and control the recording of assets for property management and roll out equipment to users who have non-viable or obsolete equipment.

ISO Plan of Action & Milestones FY27

Timeline: Jul 1, 2026 - Jun 30, 2027

Status: On Schedule

Project Owner: Wil Khouri

Plan of Action and Milestones (POAM 26-27) - A full year project designed to implement University security improvement initiatives to ensure our University security profile, guided and assessed by an annual audit and a pen test - scope includes Azure SSO, IPAM, MFA, SIEM, ...

IT Conference FY27

Timeline: August 20, 2026 - June 16, 2027

Status: On Schedule

Project Owner: Byron Garcia

Every year, University of Massachusetts conducts a system-wide IT conference. For FY2027, Boston will be the hosting campus, bringing in representatives from all campuses as well as the president's office to network, innovate and discuss the challenges that we all share in common.

IT Start of Classes - Fall 2026

Timeline: Aug 1, 2026 - Sep 30, 2026

Status: On Schedule

Project Owner: Byron Garcia

The beginning of any semester is a challenging time for faculty, students and staff with many activities, new schedules, new places to be (1st year students) and new friends to be made. IT resources and support services are in place to ensure our community this experience is as positive as possible by ensuring there are no IT related interruptions in the continuity of the experience. The project team is charged with the design of a 'start of classes' template of all IT departmental tasks that will be coordinated across all IT departments in preparation for the start of classes for each semester.

IT Start of Classes - Spring 2027

Timeline: Dec 1, 2026 - Jan 31, 2027

Status: In Queue

Project Owner: Byron Garcia

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be coordinated across all IT departments in preparation for the start of classes for each semester.

Physical Infrastructure Security Improvements

Timeline: Jul 1, 2026 - September 1, 2026

Status: Complete!

Project Owner: Chris Colon

Expand UMass Boston video surveillance to include legacy building on campus.

Project NextGen

Timeline: Jul 30, 2026 - Jun 30, 2027

Status: On Schedule

Project Owner: David Albrecht

This program will implement the next generation of the UMASS system ERP system, modernizing many of the business processes that make our work possible across HR, Finance, Procurement, etc. This multi-campus program is expected to run for the next two to three years and will likely be supported by the entire PMO.

SoftDocs Forms and Retention

Timeline: July 1, 2026 - December 30, 2027

Status: On Schedule

Project Owner: Byron Garcia

The Document Management powered by SoftDocs project will implement document retention policies across all the University of Massachusetts campuses to ensure consistency, clarity, and cost efficiency. Document retention directly affects how long records are stored in SoftDocs, which in turn impacts storage usage and annual costs.

Technology Continuous Improvement Review

Timeline: Jul 1, 2026 - Jun 30, 2027

Status: On Schedule

Project Owner: David Albrecht

This program aims to identify areas for improvement across the entire service portfolio for planning and implementation in subsequent years. The idea behind this program is to review the technology areas on a periodic basis and determine as technologies evolve, if we should change, review, renew or retire offerings across our technology stack. This program will create demand for future fiscal years and help to set capital expenditure in a thoughtful and intentional manner.

Unified Communication: Teams
calling implementation / retire
PBX infrastructure

Timeline: Jul 1, 2026 - Jun 30, 2027

Status: On Schedule

Project Owner: Jamie Soule

This project supports our critical infrastructure and moves UMB to a modern Unified Communication platform. The project will implement Teams Calling across the university and will replace the current aging PBX infrastructure. It will also implement eFax capabilities across campus as the project eliminates analog POTS lines.