

COMMON REGISTRATION BLOCKING HOLDS

Hold	Why do I have this hold?	How do I remove this hold?	Office contact information
Advising (ADV)	Students must meet with their advisor each semester to assess their progress, review their academic plan, and prepare to register	Make arrangements to meet with your advisor . Prepare by reading your degree audit carefully, creating a list of questions, and checking WISER for your enrollment appointment.	Log into WISER and click on the Advisor Icon to see your assigned advisor, or contact the Academic & Career Engagement and Success (ACES) Center: ACES@umb.edu or 617-287-5500 for help
Dean of Students (DOS)	This hold is placed by the Dean of Students when a student is involved in certain matters with the office.	The Dean of Students Office can explain the reason for the hold and the conditions under which it can be removed from your account	DOS: Campus Center, 2nd floor . Email dean.students@umb.edu or call 617-287-5800
Emergency Contact Verification (EMC)	Students must provide and verify their emergency contact and address information once a year so that the university has up-to-date contact information in case of an emergency	Log into WISER under <i>Personal Information</i> , select <i>Emergency Contacts</i> . Review and edit your emergency contacts as appropriate and then check the box to certify. Then, also under <i>Personal Information</i> , select <i>Addresses</i> . If you have a local address that is different than your permanent address or a campus residence hall, please verify or add that information as appropriate then check the box to certify	Watch the video on how to remove the hold HERE , or visit the One Stop if you need help: Campus Center, Upper Level
Housing Past-Due Balance (HFH)	This hold indicates that you have a past-due balance on your housing bill. Remember that housing bills are separate from your tuition bill.	Payment arrangements need to be made with the Office of Housing and Residential Life	Residential Life is in the East Residence Hall . Email housing@umb.edu or call 617-287-6011
Immunization Hold (IMM)	Massachusetts requires that all students submit documentation of certain vaccines and screenings. This hold indicates that we do not have your up-to-date documentation on file.	Log onto My Health Beacon to see what vaccinations and/or documentation you need to provide	University Health Services (UHS) : call (617)257-5661 or visit My Health Beacon for assistance through the Messaging portal
Library Hold (LIB)	Library holds are placed when a student owes back fines for books not returned and/or when items borrowed from the library are not returned.	You will need to pay the fines owed and/or return or replace missing books or materials.	Circulation Desk on the 2 nd floor of the Library, call 617-287-5900 or email library.circulation@umb.edu
Past-Due Balance (PD1)	This hold is placed when a student has a past-due balance for their tuition bill.	Your outstanding balance must be paid to remove this hold. The One Stop can help you figure out what your options are	Visit the One Stop : Campus Center, Upper Level
Parking Fine (PKG)	This hold is placed when a student has unpaid parking fines or fees.	You must pay for or have the fines cleared to remove this hold.	Parking Office on the 2nd floor of the Quinn Building , phone: 617-287-7778 or email: parkingtickets@umb.edu
Registrar (REG)	This is a general Registrar hold placed for reasons such as failure to return equipment, missing documentation for a transaction, etc.	Click on the hold in WISER to see any more details provided on the hold	Email Registrar@umb.edu or call 617-287-6200 for more info
Wellness Education (WEH)	This hold is placed when a student has not completed the Voices for Change education module.	Complete the module by going to an email from umasseducation@education.umassp.edu in your UMass Boston email. You will find all the needed information and log-in. The hold will be removed within a few days after you complete the module.	Contact UHS@umb.edu if you have any questions